

Switch to FirstBank....

*With our Switch Kit
We make it easy!*

Free Checking • Free Online Banking, BillPay & E-Statements • Free Mobile-Banking & More

1) Set up your new FirstBank account - Come into any of our locations to open your account. Bring two forms of identification with you (ex: Drivers License and Social Security Card).

2) Stop using your old account - Let all your checks clear, this could take up to 10 days. Destroy all of your unused checks, deposit slips and ATM/Debit cards.

3) Change your Direct Deposits - Simply send the enclosed Direct Deposit Request Form to your employer or other payment source, so your funds can be quickly and automatically deposited to your account each pay period. If you need to set up or change your Social Security direct deposit, our customer service representatives can help you do that when you open your account.

4) Switch over Automatic Payments - Use the enclosed Automatic Payment Change Request forms and send them to each of your vendors to switch any automatic payments so they'll come out of your new FirstBank account. Sign up for FirstBank's **24/7 FREE Online Banking & BillPay** and you can easily pay your bills online.

Automatic Payment Checklist

- | | |
|--------------------------------------|--|
| <input type="checkbox"/> Mortgage | <input type="checkbox"/> Telephone |
| <input type="checkbox"/> Internet | <input type="checkbox"/> Cable/Satellite |
| <input type="checkbox"/> Cell Phone | <input type="checkbox"/> Insurance |
| <input type="checkbox"/> Loans | <input type="checkbox"/> Credit Cards |
| <input type="checkbox"/> Electricity | <input type="checkbox"/> Water |

5) Close your old account - Send in the enclosed form to close your old account. If, after all your checks have cleared, you have a remaining balance, your old bank will send you a check.



Contact Us

Antlers (580) 298-3368

Atoka (580) 889-7357

Coalgate (580) 927-3555



Visit Us Online

www.firstbank-ok.com

www.fbmortgagecenter.com



CHANGE ACCOUNT FOR MY DIRECT DEPOSIT

Date _____

Company Making Direct Deposit _____

Company Address _____

City, State & Zip _____

To Whom It May Concern:

You are currently depositing _____ into my bank account. I have recently changed banks and need to have my deposit changed from my old account to my new account with FirstBank.

Please discontinue making direct deposits to the following account:

Old Bank Name _____

Old Bank Routing # _____

Old Account Number _____

Please start making my direct deposits into the following account:

New Bank FirstBank

FirstBank Routing #: 103103396 My FirstBank Account # _____

(Attach a voided check with this form)

If you have any questions, or need me to sign any additional forms please let me know. Thank You.

Home/Cell Phone _____ Work Phone _____

Sincerely,

Signature _____

Name (please print) _____

Address _____

City, State & Zip _____

CHANGE ACCOUNT FOR AUTOMATIC WITHDRAWAL

Date_____

Company Name_____

Company Address_____

City, State and Zip_____

To Whom It May Concern:

I have recently changed banks and need to have my automatic withdrawal changed from my old account to my new account with FirstBank.

You are currently withdrawing \$_____ from the following account:

Old Bank Name_____

Old Bank Routing #_____

Old Account Number_____

Please stop making withdrawals from this account and start making them from my new FirstBank account:

FirstBank Routing # 103103396 FirstBank Account #_____

(Attach a voided check with this form)

If you have any questions, or need me to sign any additional forms please let me know. Thank You.

Home/Cell Phone_____ Work Phone_____

Sincerely,

Signature_____

Name (please print)_____

Address_____

City, State & Zip_____

CHANGE ACCOUNT FOR AUTOMATIC WITHDRAWAL

Date_____

Company Name_____

Company Address_____

City, State and Zip_____

To Whom It May Concern:

I have recently changed banks and need to have my automatic withdrawal changed from my old account to my new account with FirstBank.

You are currently withdrawing \$_____ from the following account:

Old Bank Name_____

Old Bank Routing #_____

Old Account Number_____

Please stop making withdrawals from this account and start making them from my new FirstBank account:

FirstBank Routing # 103103396 FirstBank Account #_____

(Attach a voided check with this form)

If you have any questions, or need me to sign any additional forms please let me know. Thank You.

Home/Cell Phone_____ Work Phone_____

Sincerely,

Signature_____

Name (please print)_____

Address_____

City, State & Zip_____

CLOSE MY ACCOUNT

Date _____

To:

Bank Name _____

Bank Address _____

City, State & Zip _____

From:

Primary Account Holder _____

Social Security Number _____

Address _____

City, State & Zip _____

To Whom It May Concern:

Please close the following accounts and send me a check for any remaining balances

Account Type	Account #

If you have any questions about this request please contact me.

Home/Cell Phone _____ Work Phone _____

Sincerely,

Signature _____

Name (please print) _____

Welcome to our family!



FREQUENTLY ASKED QUESTIONS

Q. Who do I call if I have questions?

A. If you have any questions regarding your new account, switching your automatic payments or automatic deposits to your new account, please call us.

Q. What if my request to switch direct deposit or automatic payment is not accepted?

A. Some companies require you to use their forms to switch payment. On the authorization forms we provide, it says for the company to contact you if the form you submit is not sufficient to change or establish the direct deposit or automatic bill payment.

Q. What is an automatic bill payment (ACH)?

A. Automatic bill payment is a convenient way to pay different types of companies. You give the company your bank routing number and your account number and authorize them to automatically withdraw the payment amount when it is due. If you do not want the payments to *automatically* come out of your account each month, you may prefer to use our Free Online BillPay service.

Q. What is the easiest way to change my Social Security Direct Deposit?

A. For social security direct deposits call 1-800-772-1213 or go to www.ssa.gov/deposit/. Our customer service representatives would be happy to help you do this when you open your First-Bank account.

Q. How can I obtain information about my account when the bank is closed?

A. In addition to online banking, FirstBank also offers a Free Voice Access information line that is available 24 hours a day, which enables you to obtain information on your accounts, as well as transfer funds. Call the following numbers for the voice access lines: Antlers (580)298-4900, Atoka (580)889-4900, Coalgate (580)927-9991. For customers with internet accessible mobile-phones we also offer mobile-phone banking, which brings online banking services right to your phone. Ask us for more information about these services.